

Survey Prize Draw Terms and Conditions

CoreData Pty Ltd:

Terms and Conditions May 2026

1. The Promoter of the **May 2026** prize draw is **CoreData Pty Ltd** [ABN 46 111 644 243].

THE PRIZE

1. There are ten **(10) prizes** to win (ten \$100 Giftpay gift cards), with a total value of **\$1,000 (AUD)**.
2. All prize redemptions are also subject to any terms and conditions imposed by the supplier.
3. In order to redeem the prize, the winner must be willing to provide a valid email address using the email specified in the prize draw entry form.
4. Prizes must be redeemed by the dates specified on the gift cards provided at the time of redemption.
5. The prize cannot be exchanged for any other goods or cash.
6. Images used are for visual purposes only. Alternative products or colours may be substituted for the items shown. The Promoter reserves the right (but are not obliged) to substitute an alternative to any of the prizes of equal or greater value should circumstances make this necessary.
7. If the prize is lost/damaged in transit to a winner's address, the Promoter will not be responsible for its replacement.
8. If the prize is lost/damaged once in the possession of the winner, the Promoter will not be responsible for its replacement.

ELIGIBILITY

1. Only respondents to **CoreData's Horizon Power Customer Experience Survey**, aged 18 years or over may enter the prize draw.
2. Any decision of CoreData Pty Ltd as to the eligibility to take part in the prize draw or the result of the prize draw will be final and no correspondence will be entered into. CoreData Pty Ltd accepts no responsibility for entries that are incomplete, ineligible, delayed, lost, damaged or illegible.

HOW TO ENTER

1. The competition **commences 12:01am AWST 13 April 2026** and **closes 11:59pm AWST 25 May 2026**.
2. The participant may enter the prize draw by successfully completing a survey. Only valid survey responses from <https://ls-au.coredata.com.au/> will be eligible for entry into this prize draw. For each survey, respondents must complete all required fields for their entry to be valid.

CoreData Pty Ltd has strict data and privacy policies which can be found at [Privacy Policy - CoreData Research Australia](#). The entrant's private information will **NOT** be on-sold or distributed to other parties. Only CoreData Pty Ltd will have access to the entrant's registration data set, as well as an opt-in timestamp, IP address and sign-up source.

DETERMINING AND NOTIFYING THE WINNER

1. The winners will be drawn at **11:00am AWST on 26 May 2026** at Suite 6.01, Level 6, 105 St Georges Tce, Perth, WA 6000 and will be randomly selected via computer.
2. The winners will be notified by email by **26 May 2026**.
3. If a prize is unclaimed by **2:00pm AWST on 1 June 2026**, the winner will be redrawn at **2:01pm AWST on 1 June 2026** at Suite 6.01, Level 6, 105 St Georges Tce, Perth, WA 6000 and will be randomly selected via computer.
4. The winners of the redraw will be notified by email (if provided) by **1 June 2026**.

GENERAL

1. Competition entry implies acceptance of these terms and conditions.
2. This prize draw is a game of chance.
3. The Promoter reserves the right, at any time, to verify the validity of entries and entrants (including an entrant's identity, age and place of residence).
4. The Promoter reserves the right, at their sole discretion, to disqualify any individual who the Promoter have reason to believe has breached any of these Terms and Conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct that jeopardises the fair and proper conduct of the promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the

Promoter to enforce any of their rights at any stage does not constitute a waiver of those rights.

5. If a winner of a prize is under the age of 18 years, the prize will be forfeited by that entrant, and a redraw will occur.
6. In the event of war, terrorism, state of emergency, or disaster, the Promoter reserves the right to cancel, terminate, modify or suspend the prize draw promotion, or suspend or modify a prize. The Promoter reserves the right to modify, suspend or terminate the prize draw promotion without notice.
7. By accepting the prize, the winner gives permission to the Promoter to document their image and use that documentation in promotional campaigns, including but not limited to social media, email, editorial, advertorial, website content and additional video platforms.
8. Nothing in these Terms and Conditions limits, excludes or modifies, or purports to limit, exclude or modify the statutory consumer guarantees as provided under the Australian Competition and Consumer Act or New Zealand Fair Trading Act and Consumer Guarantees Act ("Non-Excludable Guarantees"). Except for any liability that cannot by law be excluded, including the Non-Excludable Guarantees, the Promoter (including respective officers, employees and agents) exclude all liability (including negligence) for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the prize draw.